

AUGUST 2023 CORPORATE PERFORMANCE REPORT







KEY ACHIEVEMENTS:

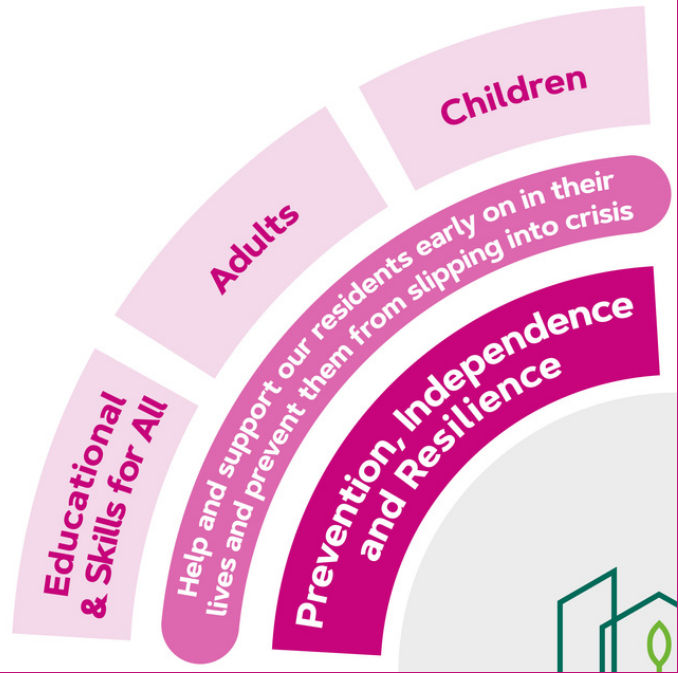
- 53% of residents hold a level 3 qualification or equivalent, compared to 50.7% nationally.
- 37% of adults in the city are at graduate level or above, compared to 33.8% nationally.
- 61% of children achieve a good level of development at the end of the early-years foundation stage. An improving picture, but means not all children are ready for school at the age of 5.
- 1,956 young people progressing to higher education.
- 2,344 people participating in apprenticeships, traineeships and T Levels.

- 80.6% of schools judged good or better by Ofsted. Performance is improving but target of 90% is not yet met.



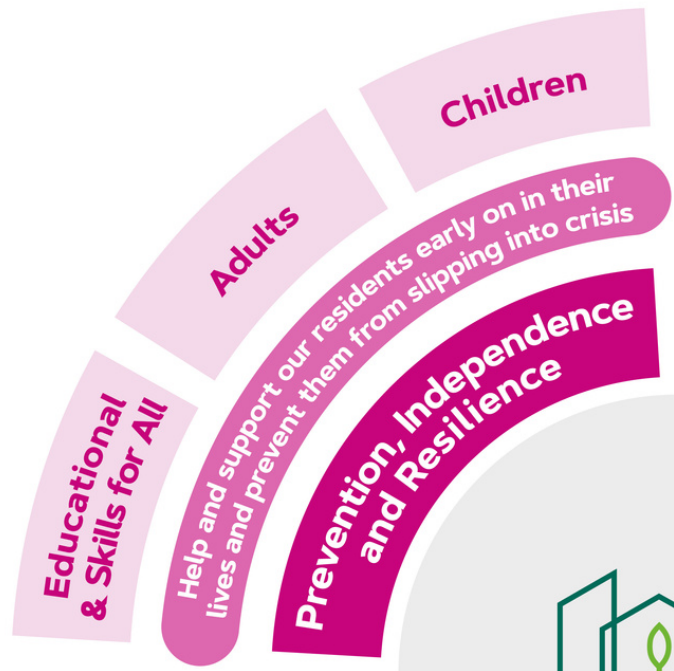
CHALLENGES:

- Number of apprenticeship completions was 170 – 20 lower than target.
- 2.9% surplus school places available – target is 5%.
- Peterborough lags behind the rest of Cambridgeshire in workforce skills and continued focus is needed to ensure opportunities to upskill are available to our residents.



EDUCATION AND SKILLS FOR ALL





CHILDREN



KEY ACHIEVEMENTS:

- The number of children subject to a Child Protection Plan has increased to 177 (from 138 in March). This is due to an increase in demand due to the complexity of need and post Covid challenges for families including the cost of living crisis.
- There were 410 children in care at the end of May. This number has stabilised over recent months, and the overall rate of children in care is 76.3 per 10,000.



CHALLENGES:

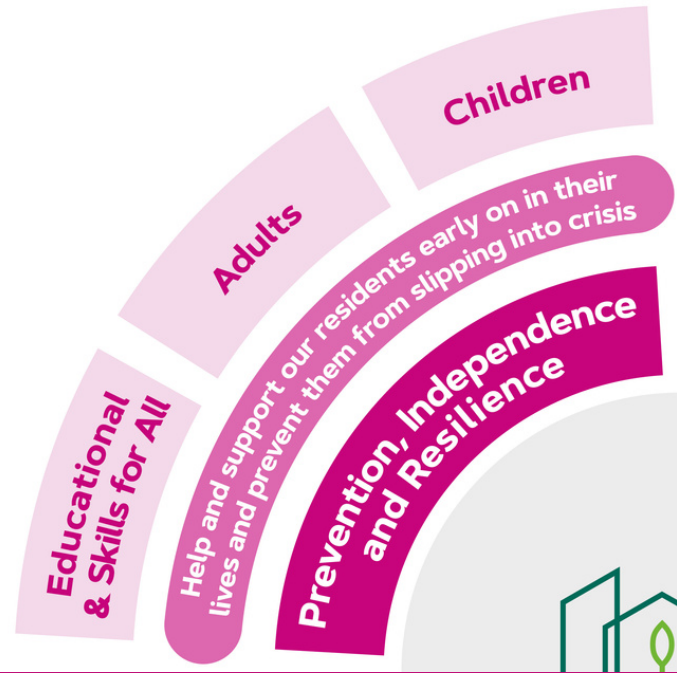
- The percentage of care leavers has increased. We are increasing our focus on supporting individual young people to access education, employment and training.
- The number of children and family assessments achieved within timescale is 59%. Work is ongoing to increase performance in this area.
- Recruitment of foster carers, which is a national challenge.

KEY ACHIEVEMENTS:

- 68% of older people who received long-term support were able to be supported in their own home rather than a care home.
- 195 people completed a period of reablement to support them in recovering from a stay in hospital or a period of poor or worsening health, at the end of which 81% required no further long-term care and support.
- In 88% of safeguarding enquiries carried out in response to a safeguarding concern being raised, a risk was identified which was then able to be reduced or removed by the end of the enquiry.

CHALLENGES:

- We are working hard to make our safeguarding process personalised and proportionate. In Quarter 1, 76.8% of people involved in safeguarding enquiries were asked what outcomes they would like to achieve. We want to increase this further.
- Although performance was better than target in Q1, residential care home admission rates continue to be high compared to previous years.
- We need to increase the number of carers receiving an assessment. We have a Carers Strategy in place, which should result in an increase in the number of assessments.



ADULTS





KEY ACHIEVEMENTS:

- There were 6 fewer anti-social behaviour incidents recorded in the city centre per month.43 in total in Q1.
- We are refreshing the Culture and Leisure strategy and putting in place a new survey and measures to provide better insight into our success in engaging residents in culture and leisure activities.



CHALLENGES:

- Continued focus is needed on improving the experience for visitors to our city centre, including tackling anti-social behaviour and ensuring a diverse retail and leisure offer.



PLACES & SAFETY





KEY ACHIEVEMENTS:

- Under 24s Future You Careers Fair held at Sand Martin House.
- 87% of compliance interventions led to a positive outcome. Those businesses become broadly compliant within 3 months of first contact.
- City centre market occupancy rate is 100%.
- 90.2% of premises have access to Gigabit connectivity. Compared to 81.2% across the Cambridgeshire & Peterborough Unitary Authority area.

CHALLENGES:

- Improve our nighttime economy offer in both the city centre and across our neighbourhoods.
- Maintain a clear focus on developing our new Local Plan, to ensure we develop the city in ways which benefit and support existing communities as well as new ones.



LIVES & WORK





KEY ACHIEVEMENTS:

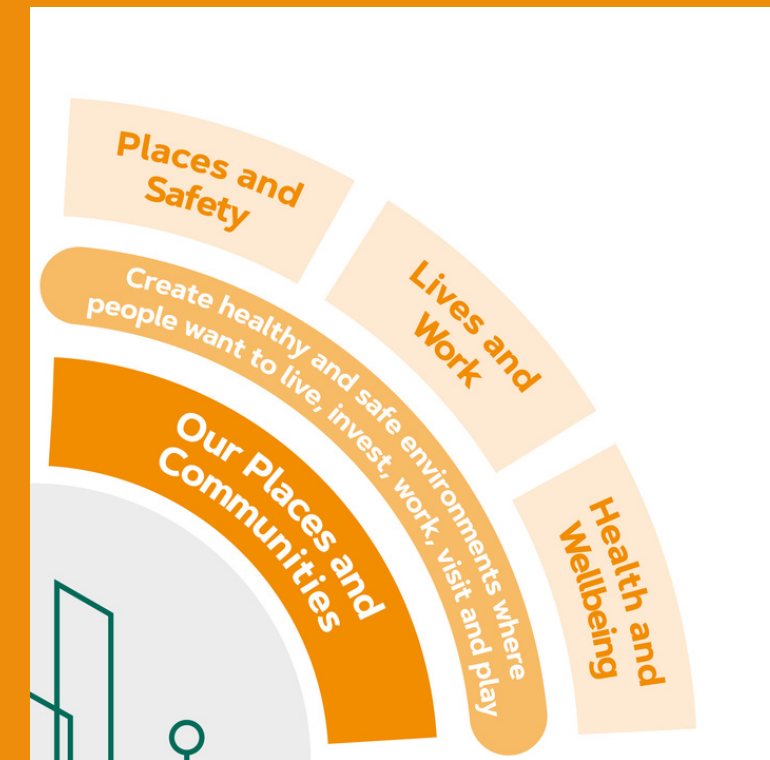
- 71.2% of children achieved a good level of development by the age of 2.
- 5.5% achievement against target for drug service users who successfully complete treatment. There has been a significant improvement in performance over the past 12 months and our rates are well above the national average.
- 33% achievement against target for alcohol service users who successfully complete treatment. Local performance is improving whereas national performance is reducing.

- 105% achievement against target for completed NHS Health Checks (national benchmark). Our target was set at below 100% of people having a check, and more people had a check than we had set the target for.



CHALLENGES:

- 41% of children are overweight or obese – this is an area of focus.
- Only 59% of the adult population are active (150+ minutes exercise per week). This is lower than we would like.



HEALTH & WELLBEING



KEY ACHIEVEMENTS:

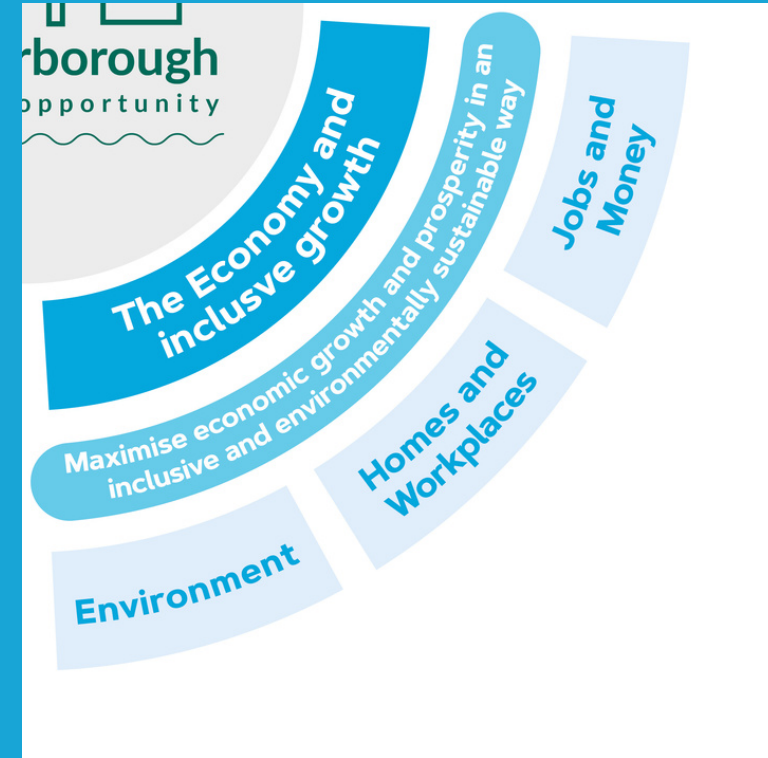
- 14,789 tonnes - council CO2e equivalent gross emissions (tCO2e). This is a reduction of 917 tonnes on the previous year (15,706).
- 35 publicly available electric vehicle charging devices at all speeds by local authority per 100,000 population. Our target is 37.
- 2,554 flytipping incidents reported this quarter. Our quarterly target is 2,025. Last year's average was 2,245.

CHALLENGES:

- 38% of household waste recycled – plans are in place to increase this, including the appointment of a waste engagement officer to work with communities to increase awareness.
- Average Daily Traffic Flow – 22,821. This is the average daily number of vehicles passing the Highways England traffic sensor on the way into the city centre from the A47.
- 38% of adults walk at least 3 times a week and 9.5% of adults cycle at least once a week – both need to increase.



ENVIRONMENT



KEY ACHIEVEMENTS:

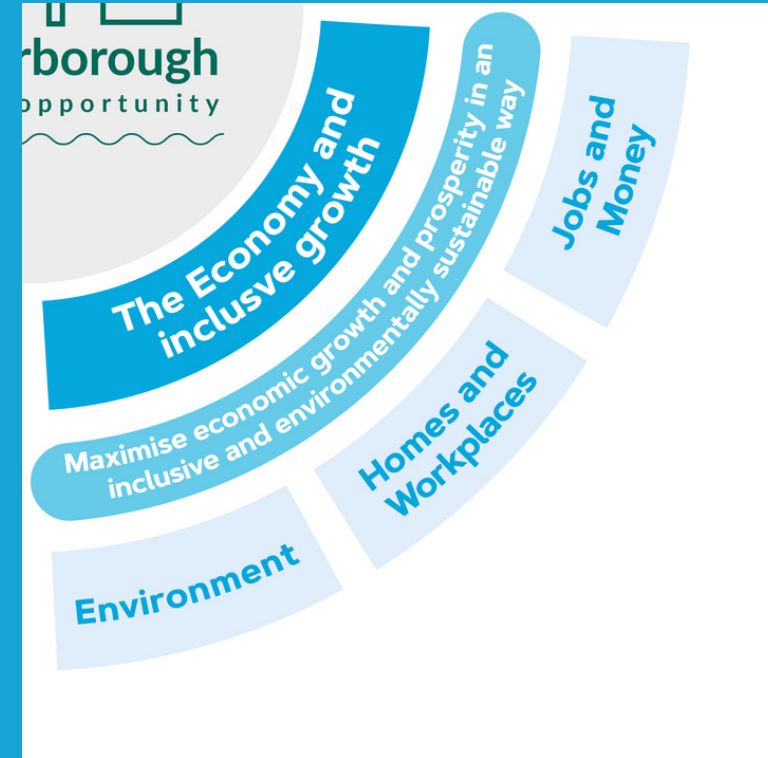
- 997 new homes, including market and affordable dwellings completed in each financial year – above our annual target of 982.
- 15 vulnerable households who would struggle to live independently by themselves were helped into supported accommodation.

CHALLENGES:

- Continued focus needed on preventing homelessness when someone presents in housing difficulty.
- Number of rough sleepers bedded down in the city – estimated to be 30 in Q1. Target's 15.



HOMES & WORKPLACES



KEY ACHIEVEMENTS:

- The net number of new jobs created last year was 5,600. Our target was 4,200.
- The number of people aged 16-64 in employment is increasing. Currently 79% and our target is 83%.
- 11,775 people in-work claim Universal Credit. This is lower than our baseline of 11,943 but still higher than we would like.
- 7,980 business enterprises, this number is increasing.
- 1,315 new business start-ups last year.

- 58% of new businesses survived for three years i.e. 58% of business started in 2018/19 were still trading in 2021/22. All of these new businesses still trading were set up just before, and survived through, the pandemic.

CHALLENGES:

- Average weekly wage is £586.20 which is below the target of £604.90.
- More businesses are closing each year than we would like.



JOBS & MONEY



KEY ACHIEVEMENTS:

- Community asset review underway to determine which properties the council should invest in, dispose of or repurpose. This will generate capital receipts and reduce revenue costs.
- Target is for chargeable services to be 100% recovered from service users - currently at 83%. For example, the cost of running car parks is fully recovered from the people who use them, and not from taxpayers in general.
- 29.7% Council Tax (Domestic Rates) collected - on track for time of year.

- 29% National Non-Domestic Rates collected - on track for time of year
- 57% of savings identified for the current financial year delivered or on track for delivery against original plan. Target is 100% by year end.
- 95% of invoices paid within 30 days of receipt.
- 51% of all suppliers used are within Peterborough.

CHALLENGES:

- 2.6% variance of revenue expenditure forecast in comparison to the approved budget. The council is managing an in-year predicted overspend of £5.3m.



HOW WE WORK



KEY ACHIEVEMENTS:

- 97% of calls to the call centre resolved at the first contact.
- Adult's and children's services uncoupled from Cambridgeshire and executive directors and departments now dedicated to Peterborough.
- Plans progressing to make it easier for residents to engage with the council and have their say.

CHALLENGES:

- Further work is needed to improve the customer journey.



HOW WE SERVE



KEY ACHIEVEMENTS:

- Three graduates appointed as part of the National Graduate Development Programme due to start in post in September, working across the council.
- 19 new apprentices will start work with the council in September.
- New corporate values launched across the organisation following a major staff consultation exercise.
- 91% of Freedom of Information Requests responded to within 28 days.
- On average 7 days lost to absence per employee (rolling 12 months). Same as last year.

CHALLENGES:

- Recruitment and retention of staff remains challenging.



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HOW WE ENABLE

